CLAIMS OUT-PROCESSING BRIEF

KAISERSLAUTERN CLAIMS OFFICE

Location:	**Kleber Kaserne**
	Bldg 3210, Room 110
Phone:	**DSN 483-8414**
	CIV 0631-411-8414
CJA:	**CPT Gilbertson**

AGENDA

- DA Pam 27-162
- Substantiation – “Legal Proof”
- Items NOT Payable
- Claims Maximum Payable
- $100 Rule
- PED (Pre-Existing Damages)
- Time Constraints
- Questions

DA Pam 27-162

- **Sets out procedures for Claims Offices**
- **NOT "Guidance" – CJA is financially and criminally responsible for violations**
- **NOT intended to replace private insurance**
- **Depreciated Cost vs. Replacement Cost**

SUBSTANTIATION

Claimant must prove:

1. ***Ownership*** **– receipts, bills, pictures, video, personal inventory (serial #s, quantity)**
2. ***Value*** **– receipts, bills, pictures, *appraisals***
3. **That the claimant *tendered* the item to the carrier *(is it listed on shipment inventory?)***

ITEMS NOT PAYABLE

- **Losses exceeding $40,000**
- **Items exceeding category allowance**

  (See DA Pam 27-162, ALDG, Table 11-1)
- **Professional equipment: *e.g.*, DJ turntables, professional mechanic's tool set, etc.**
- **Money: cash, money orders, coin**

SOME CLAIMS MAXIMUMS

- **$40,000 maximum allowable per move (HHG/HB claims)**
- **$20,000 maximum per POV claim**
- **Within these overall maximums, there are individual "item" maximums:**
  - **$1000 per stereo item/$4000 per claim**
  - **$1000 per bicycle/$4000 per**

$100 Rule

DA Pam 27-162, para 11-14*h*, states, in part:

"As a rule of thumb, claimants … should normally be required to provide a purchase receipt or similar evidence to confirm the value of items for which more than $100 is claimed …"

PED (Pre-Existing Damages)

DA Pam, para 11-14*d*(2), states, in part:

"PED is damage that predates the incident giving rise to a claim… If the estimate [for repair of a damaged item] includes repair of PED, deduct the percentage attributable to repair of PED…"

PED (Pre-Existing Damages)

- **PED is listed on the *Shipment Inventory!!***
- **SCRUTINIZE the PED Codes that the movers use when they pack your goods!!!**
- **If you don’t agree with the PED code, DON’T ARGUE, WRITE IN AN “EXCEPTION TO THE PED” ON THE *Shipment***

TIME CONSTRAINTS

- ***70 DAYS*** **– you MUST turn in the 1840R to your gaining claims office within 70 Calendar Days of delivery!!!**

  - A few exceptions for TDY/deployment

- ***2 YEARS*** **– you MUST file your claim within 2 Calendar Years of delivery!!!**

  - Turning in the 1840R IS NOT

SMOOTH MOVE!

- **CONSIDER PRIVATE INSURANCE**
- **Ensure that high dollar items ($100+) are individually listed on the inventory**

- **Bottom line:**

If you care about it, document, check the PED codes, and file PED exceptions!

QUESTIONS?